

STUDENT HEALTH CARE POLICY

Students in the College of Medicine who require medical attention are eligible to receive care in the Student Health Service facilities in Gainesville and in the University of Florida Community Health Center in Jacksonville (please see below). In Gainesville, the satellite student health facility is located in the Dental Tower (Room D2-49) of the medical center. Its hours of operation are Monday-Friday, 8 a.m. to 4:30 p.m. It is closed on weekends. The telephone number is 392 0627. The main student health facility is located on the upper campus within the football stadium complex (1 Fletcher Drive). Its hours of operation are Monday-Friday, 8 a.m. to 5 p.m. It is closed on Saturday but open on Sunday from 12 to 4 pm. Its telephone number is 392 1161.

When you request an appointment in one of these facilities, you should identify yourself as a student of the College of Medicine so that the receptionist can insure that you are evaluated by a health-care provider who is not, or will not be, one of your teachers. In all circumstances you can be confident that the health care provider will maintain the privacy of your personal health information.

JACKSONVILLE

**University of Florida Community Health Center (UF CHC).
4th Floor, Alexander Ambulatory Care Center (ACC Building)
655 W. 8th Street, Jacksonville, FL 32209**

Medical Student Acute/Urgent Care Protocol:

Urgent care clinical services will be provided at the UF CHC, which is located in the ACC building, 4th floor. Prior to presenting for care, please contact the office to arrange for an appointment. You will be given an appointment with one of several providers and every effort will be made for you to be evaluated the same day you call. However, depending on provider availability and clinic patient volume, a next working-day appointment may be necessary for late-day contact. In all circumstances you will be treated by a provider who is not, or will not be, one of your teachers.

For your convenience we offer a streamlined appointment system manned by our registered nurses. To schedule an appointment, a direct **call to one of our clinic nurses at either (904) 244-5673 or (904) 244-2573** is all that is necessary. In the event both of these are busy, we suggest you wait 10-15 minutes and call again. If still busy, or if you do not wish to wait, call our main appointment line at (904) 244-5121 and press 1. In either case it is IMPORTANT that you identify yourself as a UF medical student needing Acute/Urgent Care.

Clinic hours of operation are Monday through Thursday 8am-5pm, and Friday 8am-330pm. We are closed for all UF holidays.

Your health insurance company will be billed for the visit, including any ancillary services such as laboratory tests, X-rays, or specialty consult. You will not have any out of pocket expense.